



The Leadership, Learning and Development Panel

How to access the Panel

The Panel can be accessed by contacting the Commission's national office in Canberra. A Client Services Officer will provide you with a Membership information pack and memorandum of understanding. You can also register your agency's interest in Membership by emailing us.

Cost of membership

For information on the cost of membership to the Leadership, Learning and Development Panel, please contact us.

Contact Us

Contact the Panel Services Team in our Brisbane office:

By phone: 07 3004 0725

By email: panelservices@apsc.gov.au

Via the web: www.apsc.gov.au/learn/custom.htm

Other Commission initiatives

As part of our commitment to continuous improvement, the Commission is always looking for ways to add value to APS agencies. Tell us about the challenges your agency is facing beyond tomorrow so the Commission can continue to meet the future needs of your APS.

**Panel Services: providing solutions for all your leadership,
learning and development needs**

About the Panel

The Commission's Leadership, Learning and Development Panel includes more than 115 consultancy and 20 eLearning firms who are specialists in the APS environment. The Panel will continue to grow as emerging needs of the Australian Public Service (APS) arise.

The Panel was selected through a rigorous open Tender process and delivers high quality leadership, learning and development solutions. The broad range of products and services on offer via the Panel can be customised to meet your agency specific needs.

The Key Areas of Expertise (KAE's) include, but are not limited to:

- strategic people management and capability building consultancy services
- learning and development services for non-executive employees
- coaching services to all levels of the APS
- Senior Executive Service leadership development.

NEW to the Panel: eLEARNING

You will soon be able to access Panel expertise in a range of eLearning areas including:

- consultancy—for your total eLearning solutions
- content development—transforming your training with eLearning
- content deployment—including learning management systems and hosted services
- training and support services—the eLearning way.

Available from late September 2008. For more information on eLearning, visit our website at www.apsc.gov.au/learn/custom.htm

Benefits of Panel membership

- No need to run costly, time consuming tender processes for leadership, learning and development solutions.
- All procurement through the Panel satisfies the Commonwealth Procurement Guidelines, including procurements below and above the \$80,000 threshold.
- Confidence that your chosen provider has been rigorously assessed in their KAE's.
- Allows customised agency specific products and services to deliver improved capability.
- Capped provider fees at highly competitive rates.
- Customer service excellence from a professional Commission team who will:
 - ✓ help you identify your requirements
 - ✓ provide you with proposals from selected Panel members
 - ✓ assist you with contractual negotiations with your chosen provider
 - ✓ coordinate programme manuals and materials if required
 - ✓ ensure quality assurance of Panel members through ongoing evaluation.

In addition...

Use of our state of the art training facility located in the Commission's Canberra office at competitive rates.

- 408 square metres of first-class facilities.
- Accommodates groups of up to 150 people.
- Audio visual equipment available.
- Catering options available.
- Breakout rooms available.

For more information, contact the Commission's training centre manager on:

Telephone: 02 6202 3764 or Facsimile: 02 6202 3799

