



the greatest gift you can give  
a child is a good beginning



**An important component of open government is  
enabling citizens to collaborate on policy and  
service**



**WE WANT YOU!**

**Proposed reforms include conducting a citizen survey to collect feedback on citizen's satisfaction with government service delivery**

**Is this the only way?**

# Positive impacts of policy interventions for communities:

- **major** 'Soft' impacts, such as improved self-esteem, often have a role to play in the progress people feel they have made.
- **Outcomes of policy intervention include:**
  - **Improved material resources and living standards**
  - **The acquisition of skills and attainments**
  - **Improved health**
  - **Strengthened family relationships and social networks**
  - **Enhanced psychological and emotional wellbeing**

# Positive impacts of policy interventions for communities:

- **Some impacts have resulted from a range of policies in different domains; others are more directly related to a particular sector.**
- **Some policies have an impact on different areas of individual and family resources, others have more specific or individual effects.**
- **In many areas, two or more policies can work together to provide mutually reinforcing changes.**
- **Policies can also act as a support for change which are happening in peoples' lives as a catalyst or by sustaining developments.**

**Survey: initial focus on Australian Government services but ideally cover all jurisdictions.**

**Is this the only way?**

# Negative impacts of policy interventions for communities:

- **Positive change could easily be upset or averted by unexpected changes in personal circumstances. Such as the onset of ill-health, bereavement or relationship breakdown.**
- **Certain areas of policy were failing, or failing to provide effective support to families either because of delivery problems or because the quality of their provision was poor.**
- **The imposition of sanctions could undermine the effectiveness of policy interventions.**

# Negative impacts of policy interventions for communities:

- **Key factors affecting the extent of change communities experience are:**
  1. **The extent of their receptivity to services and support**
  2. **Dominant personal issues, such as problematic drug use**
  3. **Gaps in policy provision or support**
  4. **Unintended or unexpected negative impacts of policy interventions**
- **Low receptivity to 'outside' intervention is a significant barrier to positive change.**



# Hakea E-Connect:

- **Hakea Remand Men's Prison Western Australia.**
- **Children of prisoners are up to six times more likely to be incarcerated themselves.**
- **Increasing number of children experience issues of estrangement as a result of the stigma, shame & isolation.**
- **Educating and supporting Dads to develop confidence in their parenting role.**
- **E-Connect seeks to overcome the barriers to keeping children connected with their incarcerated Dads.**
- **Model the way Dads interact with their children by facilitating the visits.**

National  
*families week* 15-21 MAY 2010  
The best start: supporting happy, healthy childhoods



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## What's Happening at Hakea?

Daily Movies that celebrate Families

2 fun-filled Family Incentive Visits:

Sat 15<sup>th</sup> or Sun 16<sup>th</sup> May, 2.30-3.30pm

- Activities, toys and games for the kids
- A BBQ for the whole family to enjoy

**To apply:** Complete an application form available from Unit Staff. The 2 month qualifying period has been lifted for these 2 Family Incentive Visits

## You also have the opportunity to create something special for your kids

- Make A DVD recording with a message, story or music
- Create a Wooden Memory Box/Treasure Chest and Door Sign
- Design a special piece of artwork at the Education Centre

This is a joint initiative of Good Beginnings and Hakea Prison



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# AHEAD OF THE GAME

BLUEPRINT FOR THE REFORM OF  
AUSTRALIAN GOVERNMENT ADMINISTRATION

MARCH 2010

Advisory Group on Reform of Australian Government Administration